



PATIENT RIGHTS AND RESPONSIBILITIES

The Endoscopy Center personnel, clinic personnel, and medical staff have adopted the following list of patient rights. A list of these patient rights is posted in the reception area of each facility. All personnel shall observe these patient rights. Patients shall be informed of both their rights and responsibilities.

Patient Rights

1. Patients are treated with respect, consideration and dignity.
2. Patients are provided appropriate privacy.
3. Patients have the right to be free from both mental and physical abuse.
4. Patients have the right to have an appropriate assessment and management of pain.
5. Patients have the right of self-determination, which encompasses the right to make choices regarding life-sustaining treatment or care. Patients are informed of GCMS' policy to utilize resuscitative measures if necessary, when procedures are performed in our endoscopic facilities. Patients have the right to schedule procedures at an alternative facility.
6. Patient disclosures and records are treated confidentially, and, except when required by law, patients are given the opportunity to approve or refuse their release.
7. Patients are provided, to the degree known, complete information concerning their diagnosis, evaluation, treatment and prognosis. When it is medically inadvisable to give such information to a patient, the information is provided to a person designated by the patient or to a legally authorized person.
8. Patients are given the opportunity to participate in decisions involving their healthcare, except when such participation is contraindicated for medical reasons.
9. Information is available to patients and staff concerning: patient rights, including those specifically mentioned above, patient conduct and responsibilities, services available at the organization, provisions for after-hours and emergency care, fees for service, payment policies, patient's right to refuse to participate in research, advance directive, and the credentialing of healthcare professionals.
10. Patients are informed of their right to change physicians.
11. Marketing or advertising regarding the competence and capabilities of the organization is not misleading to patients.
12. Patients are provided with appropriate information regarding the absence of malpractice insurance coverage.
13. Patients are informed about procedures for expressing suggestions to the organization and policies regarding grievance procedures and external appeals, as required by state and federal law regulations.
14. Patients shall have the right to exercise all patient rights without regard to gender, cultural, economic, educational or religious background or the source of payment for his/her care.
15. Patients shall have the right to the knowledge of the physician who has primary responsibility for coordinating his/her care and the names of the professional relationships of other physicians and non-physicians who will see him/her.
16. Patients shall receive information from his/her physician about his/her illness, course of treatment, and prospects for recovery in terms he/she can understand.
17. The patient shall receive as much information about any proposed treatment or procedure as he/she may need in order to give informed consent or to refuse this course of treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate course of treatment or non-treatment and the risks involved in each and to know the name of the person who will carry out the procedure or treatment.
18. The patient has the right to be interviewed and examined in surroundings designed to assure reasonable privacy. This includes the right to have a person of one's own gender present during certain parts of a physical examination, treatment, or procedure performed by a health care professional of the opposite sex; and the right not to remain disrobed any longer than is required for accomplishing the medical purpose for which the patient was asked to disrobe.